

## **PATIENT UPDATE**

# **COVID-19 Update for Patients of Anderson Eyecare**

## **Aug 4th, 2020**

**Following the guidelines of the CDC, AOA, Governor Lee, and Mayor Cooper, we will continue our modified COVID-19 protocols. Things will look a little different, capacity will be limited, and all visits will be by appointment only. Please be patient as we incorporate these new mandated requirements to enhance your safety.**

### **What to Expect**

#### **Appointments**

- Our "Online Appointment Scheduling" system is currently paused. Please call or email to allow us to personally schedule your appointment.
- When you arrive, call us from your car to coordinate entry to the office.
- Our doors will be locked and entry will be by appointment only.
- One person per appointment (one parent allowed with small children)

#### **Wellness & Temperature Checks**

- Daily employee wellness screenings (i.e. COVID Questions and Temperature).
- All patients entering the building will also have the same wellness screening.

#### **Protective Equipment, Enhanced Cleaning, & Social Distancing**

- All employees and patients will be required to wear masks or face coverings.
- Enhanced cleaning products, protocols, and increased frequencies are in effect.
- Seating is reduced and additional breath guards installed around the office.

#### **Exceptional Care Despite COVID-19 Procedures**

- We will continue to offer professional & personalized care to all our patients.
- With your help and patience, we will get through this challenge and "See Clearly".

While we are optimistic things will return to normal in the future, the doctors and staff are committed to doing everything we can to find a balance between minimizing risk and satisfying your needs and desires. If we can be of any assistance, please give us a call at 615-883-9595.

Thank You for Your Continued Understanding and Cooperation,

*Dr. John, Dr. Terri, & the Entire Anderson Eyecare Team*